



VICEPRESIDENCIA EJECUTIVA DE OPERACIONES

POLÍTICA DE LA CALIDAD

Nos comprometemos a prestar un servicio competitivo y de calidad a nuestros clientes, esforzándonos al máximo por satisfacer sus necesidades.

Nuestro objetivo primordial es proporcionar un tránsito expedito, seguro, confiable y eficiente, mediante una fuerza laboral competente y comprometida con la mejora continua y la satisfacción del cliente, para conectar exitosamente la producción con los mercados, protegiendo nuestro ambiente y fomentando el progreso de Panamá.

Original Firmado

Esteban G. Sáenz

Vicepresidente Ejecutivo de Operaciones

23 de febrero de 2017



EXECUTIVE VICE PRESIDENCY FOR OPERATIONS

QUALITY POLICY

We are committed to providing our customers with a competitive and quality service, making our utmost effort to satisfy their requirements.

Our main objective is to provide an expeditious, safe, reliable and efficient transit, through a competent workforce committed with continuous improvement and customer satisfaction, in order to successfully connect production with markets, while protecting the environment and fostering Panama's progress.

Original Signed (Spanish Version)

Esteban G. Sáenz

Executive Vice President for Operations

February 23, 2017

